

## blu·stone™ cleaning & repair guide

Blu·stone™ is Blu Bathworks' signature eco-friendly stone collection comprising of 75% stone + 25% bio based resin. It is a durable, low maintenance hygienic material that is non-porous and anti-microbial. Blu·stone™ products are stain, scratch and impact resistant and easy to clean.

### routine care

- Never expose blu·stone™ to petroleum based products, such as paint removers, oven cleaners or other solvents  
(Note: personal hygiene products and cosmetics will NOT damage the surface)
- We recommend that stains are removed within 24 hours
- Do not directly cut on the blu·stone™ surface
- Blu Bathworks does not recommend exceeding US/ Canada maximum hot water temperature regulations of 150°F/65°C, respectively. Exceeding stated temperatures could result in damage to blu·stone™ products

### standard cleaning

For standard cleaning of both gloss and matte finishes, we recommend using widely available cleaning products such as Magic Eraser, Mr. Clean, Fantastik etc. Matte finished products may occasionally require a mildly abrasive product such as VIM or CIF. For lime, calcium stains we recommend CLR Calcium Lime Rust remover.

#### blu·stone™ matte finish:

- For more difficult stains, use a mildly abrasive cream cleanser such as Soft Scrub, Comet Soft Cleanser, CIF or VIM. Deeper penetrating stains will require using the scouring sanding pad provided with the blu.stone product. Equal product readily available in the market are 3M Scotch Brite heavy-duty scouring pads.

#### blu·stone™ gloss finish:

- Do not use abrasive products or cream cleansers – these will leave light scratches in the wax finish

### scratched or damaged surfaces

#### blu·stone™ matte finish:

- Ensure there is no surface dirt by flushing with water
- Rub the 600-grit sanding block, provided, in a gentle circular motion
- Higher grit sandpaper may be required to blend the repaired area to match the existing product finish

#### blu·stone™ gloss finish: we recommend using a trained professional as the finish is a live wax finish

- Ensure there is no surface dirt by flushing with water
- We recommend sanding the area starting with 600, 800 and 1200-grit sandpaper: begin with the lower number (coarser) grit followed with each higher number (finer) in ascending order
- Finish by polishing the surface with carnauba wax using a clean cloth. It may require an orbital sander using a polishing/buffing pad to gain the desired gloss finish.

### repairs

For more extensive repairs, send a photograph of your blu·stone™ product to [support@blubathworks.com](mailto:support@blubathworks.com). who will inform you as to the most appropriate methods to use. We recommend using a trained professional.

### limited warranty

Blu Bathworks' ("Blu") warranty on blu·stone™ products covers all defects in materials and manufacturing for a period of five (5) years from the date of purchase. This limited warranty, starting on the original purchase date, is only offered to the original purchaser who acquires the product directly from Blu or from its authorized dealers. This limited warranty does not apply to cases in which a product was incorrectly installed, nor to damage due to negligence, misuse, thermal shocks, cigarettes, flames, natural catastrophes or other accidents. Blu is not responsible for costs and claims that may arise from purchase of a product unsuited to the structure of the existing building. Any transformation or alteration made to a Blu product automatically voids the warranty.

Blu's warranty is limited to repair or replacement (with a product of equal value), provided the claim is made to an authorized dealer or directly to Blu, within the warranty period. Labor costs and any other expenses entailed by replacement of a Blu product are not covered by the warranty.