

For internal use only

Date Received: _____
RGA #: _____

Return Policy: Claim Form

Procedure For Warranty Service

Please refer to blubathworks.com for policy and procedures relating to requests for service under the terms of this warranty. Original proof of purchase is required. Blu is not responsible for removal or installation costs, or the costs of shipping and handling associated with any service. Repaired or replaced products or parts are warranted only for the period remaining under the initial warranty.

To submit a warranty claim, please complete this form & email to warranty@blubathworks.com or contact Blu Customer Service at +1.866.907.0122. Please allow 7 to 14 business days for warranty processing.

Customer Information

Name: _____
Address: _____
City/State/Postal: _____
Phone Number: _____
Email Address: _____

Product Information

SKU/item number: _____
Product type (eg bathtub/faucet): _____
Date of Installation: Year: _____ Month: _____ Day: _____
PO#: _____

Issue description

Detailed description: _____

Distributor Information

Distributor Name: _____
Distributor Address / Location: _____

Required Information

Please attach the following additional documentation where possible:

- Copy of Invoice - this is required as proof of purchase
- Photo(s) of the product if product item/SKU is unknown
- Photo(s) of the fault/failure
- Serial number if your return relates to a blu-stone™ tub or sink or acrylic tub (you will find this number on a sticker affixed to the product.)

I agree and understand that this form must be completed & returned to Blu Bathworks, together with additional documentation where required, in order to proceed with a claim under warranty service.

Full Name (print)

Signature

Date

Please refer to Blu's warranty terms and conditions for items not covered under warranty. Please speak with a Blu Representative to order replacement part(s).